## What is claimed:



- 1. A system comprising:
  - 1) a central processing unit (CPU);
  - 2) at least one input user interface module connected to the CPU, at least one of which interface module comprises:
    - I) means for inputting lead management data for operation upon by the CPU;

and

- II) means for inputting lead selection parameters for operation upon by the CPU;
- 3) a set of functional modules to be executed by the CPU, wherein:
  - I) a first functional module comprises a system security capability;
  - II) a second functional module comprises a lead management capability;

and

III) a third functional module comprises a lead selection capability;

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- 4) a CPU means responsive to input user requests comprising at least one of lead management data and lead selection parameters, the CPU means responding to said request by executing at least of one of the first, second, and third functional modules for generating information comprising at least one of:
  - I) a set of candidate leads;

and

II) signification of a request;

and

- 5) means connected to the CPU for outputting the information to an output user interface.
- 2. A system according to claim 1, wherein the CPU comprises a microprocessor.
- 3. A system according to claim 1, wherein the at least one user interface module comprises a remote access terminal.
- 4. A system according to claim 1, further comprising a fourth functional module comprising user profile management.
- 5. A system according to claim 4, wherein the CPU means response to said request by executing at least one of the first, second, third, fourth functional modules.

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6. A system according to claim 1, wherein the means connected to the CPU for outputting the information comprises means for outputting to a facsimile.

